



V2GO TECHNOLOGY CORP.

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Troubleshooting for Dyna-Mic.01

- 1. Problem:** Red and/or green LEDs do not illuminate
Solution: 1. Batteries must be replaced or are installed incorrectly
2. Turn on power switch
- 2. Problem:** Base and Microphone's Green LEDs do not flash in unison
Solution: 1. Wireless microphone is too far from the receiver base, move closer together.
2. The base and microphone have a system channel micro switch, and both must be set the same--either A or B.
- 3. Problem:** All LEDs operate correctly but no sound is heard from karaoke player, audio mixer or PA system.
Solution: 1. Check that the supplied audio cable is connected correctly from the base to the audio-in line of your output device.
2. Make sure that the mute switch is not in the mute position
3. Double check all settings on karaoke player, audio mixer or PA system.
- 4. Problem:** Interference is introduced into the sound system whenever the Dyna-Mic.01 is turned on.
Solution: Move the Dyna-Mic.01's receiver base away from interference causing electronic devices such as television monitors or devices containing electric motors
- 5. Problem:** While in operation the Dyna-Mic.01 occasionally "drops out".
Solution: Move the handheld microphone closer to the receiver base
- 6. Problem:** You hear static
Solution: 1. Move the handheld microphone further from receiver base. Keep them in at least 2 feet distance.
2. Keep two handheld microphones in at least 2 feet distance.
3. Taking out batteries in handheld microphone and reinstalling them can reset the system.
- 7. Other unlisted problem**
Solution: Reset the system by reinstalling batteries or unplug AC adaptor on receiver base.